



### What's New

**Time to vacation in Puerto Rico. Come to Club Cala for rest and relaxation.**

Club Cala has added more computers with free internet usage in the lobby for the exclusive use of Club Cala guests and members.

Now you can check your email and flight itineraries or simply chat with friends. This service is completely free.

### Summer Festivals

#### June/July

##### **Aibonito Flower Festival**

Every year Aibonito celebrates the famous "Festival de las Flores" featuring exhibits and sale of the most popular and newest varieties of tropical flower and plants. The annual flower festival features exhibits of lilies, anthuriums, carnations, roses, gardenias, begonias, and other tropical plants. The festivities also feature food, crafts, music, and merrymaking.

##### **Carnaval del Juey in Santa Isabel**

##### **Festival Casals**

Festival Casals is a world-class music festival honoring the cellist and composer Pablo Casals. The festival takes place in San Juan, Ponce, and Mayagüez every year.

#### August/September

Each year Puerto Rico celebrates its patron saints. Enjoy dances, food, parades, and religious processions.

##### **August**

- Fiestas Patronales de San Joaquin & Santa Ana in Adjuntas
- Fiestas Patronales de Santa Rosa de Lima in Rincon
- Fiestas Patronales de Santiago Apóstol in Aibonito

##### **September**

- Fiestas Patronales de San Miguel Arcangel in Utuado and in Cabo Rojo
- Fiestas Patronales de San Ramon Nonato in Juana Diaz

### Contents

- What's New.....1
- Summer Festivals.....1
- More Work To Be Completed at Club Cala.....2
- Club Cala Employee Highlights.....3
- Cooks Corner.....4



**Contact us at:**

**Club Cala**  
50 Club Cala Drive  
Humacao, Puerto Rico 00791  
Ph. (787) 285-5555

# More Work To Be Completed At Club Cala

We are proud to announce the 2nd phase of the Club Cala refurbishment. We will begin the refurbishment in April of 2008, and it will include the following:

- **A New Chiller System**

The chiller reduce the energy cost in to operate the AC units throughout the villas. It will also allow the AC units to operate more efficiently.

- **A New Electrical Generator Plant**

It is no surprise that the electricity in Palmas has its fair share of power outages. The generator will allow for electricity throughout the common areas during the time that the power does go out.

- **The Completion of the Roof Repairs**

Making the necessary repairs to the roofs will eliminate the roof leaks that Club Cala has experienced for many years as well as reduce energy costs.

- **The Resurfacing of the Parking Lot**

No more pot holes. By making the needed repairs to the parking lot, we will reduce damage to your tires as well as trips and falls. This will also give the property a much nicer curb appeal appearance.

With the re-surfacing of the parking lot, it will be very important that the Rules and Regulations for Club Cala and Palmas del Mar be enforced, as they are outlined below:

- There is only 1 vehicle per villa allowed on the Club Cala property at any giving time.
- All vehicles must be registered at the front desk at the time of check-in.
- The pass that you are provided at check-in must be displayed on your dash board at all times during your registration at Club Cala. You will need this to re-enter Palmas del Mar.
- At no time are you allowed to park on any side roads outside of Club Cala for any amount of time.
- You must have a Handicap tag posted in your vehicle to park in the designated Handicap area located on the lower level.
- At no time are you allowed to perform any mechanical work on your vehicle while on Club Cala property.
- Please do not use the Club Cala guest or pool towels to clean your vehicle.
- Do not leave valuable items in plain view of you vehicle. Club Cala, ResortCom, and Royal Holiday are not responsible for missing or damaged items in or to your vehicle.
- If you are concerned about losing a great parking space after you have arrived, please be advised that you can pre-arrange to have a Golf Cart reserved and ready for you when you first arrive at Club Cala. These Golf Carts are a great way of getting around Palmas and allow for easy parking throughout many facilities. If this benefits you and your family, you can reserve your Golf Cart by calling: **Cart Pro 787-613-0177** from 8 AM to 5 PM everyday.

We greatly appreciate the support of following these rules. Failure to comply with any or all of these rules could be subject to the towing of your vehicle as well as additional penalties and fees.

**The developer has requested that we start on all of the improvements immediately. We are confident that all work will be completed by the end of June of 2008.**





## Club Cala Employee Highlights

The Management of Club Cala recognizes the important of employee recognition. This is why we have implemented a quarterly recognition program. I am pleased to introduce our 1<sup>st</sup> Quarter Winner.

### Eliud Caceres

Eliud has been with the Club Cala Maintenance team right from the beginning when ResortCom first took over the management contract in October of 2005. He has been a very loyal and outstanding employee. Eliud has been characterized by his willingness to work and do whatever is needed and whatever it takes in order to get the job done. He has shown excellence in his work ethics and overall performance. Needless to say, Club Cala and its Maintenance team would not be the same without Eliud. Please feel free to say hello to Eliud when you see him around the property. He will surely answer back to you with his usual smile.



## On The Move

Please join me in congratulating **Elizabeth Torres** for her well deserved promotion.

Elizabeth joined the Club Cala team in the accounting department in October of 2006 as a part time accounting clerk. Elizabeth quickly made herself readily available to assist any department. Elizabeth always has that **“I CAN HELP YOU ATTITUDE.”** Although Elizabeth was hired as the accounting clerk, she took it upon herself to learn the entire operations of the front office. Elizabeth has earned the respect of all of her peers. The greatest thing about Elizabeth is that she has the ability to view challenges as great opportunities. It is because of Elizabeth’s hard work and support of her peers is why she is the perfect choice to take on the challenging position of the Front Office Manager.



Please join me in congratulating both Eliud and Elizabeth in their great accomplishments.

